



Terms and Conditions

These Terms and Conditions apply to Norjam International Jamboree 2025. Please read this document carefully and retain a copy for your reference.

Definitions

Booking: A secured place at Norjam once the registration form has been submitted and accepted and the deposit has been paid subject to these Terms and Conditions.

Cancellation Period: 28 days after payment of the deposit.

Contingent Group Leader: The delegated Contingent Group Leader is responsible for all Participants and other Leaders/Helpers in their Contingent Group, they must be an adult (aged 18 or over) and a member of the Scout Association or Girlguiding.

Deposit Deadline: 28 days after the booking request is submitted.

Event: Norjam International Jamboree 2025.

Organisers: Norjam Executive Sub- Committee of Norfolk Scouts County Scout Council.

Participants: Scouts, Explorer Scouts, Guides, or Rangers. (aged 10-17 years on 16 August 2025).

Staff Volunteers: Adults (aged 18 or over) who have booked as staff to support the Jamboree and are members of the Scout Association or Girlguiding.

Venue: A pop-up tented village at The Royal Norfolk Showground, Easton, Norwich. NR5 0TT.

Booking Terms and Conditions

1. Registration

1.1 Registration is available for two categories:

a) Contingent Groups

b) Staff Volunteers

1.2 To register as a Contingent Group, the online Contingent Group registration form must be completed.

1.3 To register as a Staff Volunteer, the online Staff Volunteer registration form must be completed.

1.4 In the event of places on site being limited, places will be allocated to Contingent Groups on a first come, first served basis.

1.5 Further details on registration deadlines, fees and instructions can be found on the Norjam website www.norjam.org.uk



Terms and Conditions continued

2. Payment

2.1 The Event Fee is £275 per Participant and £70 per Unit Leader or Young Leader aged 14- 17 (no activities) and £35 per dependent children aged 5-10, and children 4 or under free.

2.2 The Staff Fee is £45 per Staff Volunteer.

2.3 The Jamboree Contingent Group Fees must be paid in the following instalments: A deposit of £25 per Participant / £10 per Leader or Young Leader is payable within 28 days of the registration being made. A second instalment of £100 per Participant / £20 per Leader or Young Leader by 1 July 2024 and a final payment of £150 per Participant / £40 per Leader or Young Leader by 31 January 2025.

2.4 The Staff Fee must be paid in the following instalments:

A deposit of £20 per person is payable within 28 days of the registration being made and the final payment of £25 per Staff Volunteer is required by 31 January 2025.

2.5 All payments must be in the form of cleared funds and be made by BACS transfer in GBP or International transfer in GBP or cheque to the account detailed on the registration form.

3. Booking Requirements

3.1 All Contingent Group Bookings require the Contingent Leader to be present for the duration of the Jamboree.

3.2 The Contingent Leader must:

a) Ensure that all Group Members comply with the requirements of The Scout Association or Girlguiding, including but not limited to:

- i. Safeguarding, including the need for DBS checks.
- ii. Mandatory ongoing training.
- iii. Leader to young-people minimum ratio for each Association.
- iv. Night's Away Permit requirements or REN form completion for an event on a 'campsite' (or the national equivalents as applicable).

3.3 Staff Volunteers must ensure that they are compliant with the requirements of the Scout Association or Girlguiding, including but not limited to safeguarding (including a DBS check) and mandatory ongoing training or their national equivalent.

Event Terms and Conditions

4. Jamboree Details

4.1 The Jamboree runs between Saturday 9 August 2025 to Saturday 16 August 2025.

4.2 The Event is open to:

- a) Participants
- b) Contingent Leaders and Contingent Group Members
- c) Staff Volunteers

Terms and Conditions continued

5. What is Included?

5.1 For Contingent Groups, the Event Fee covers access to the Jamboree for eight days, all elements of the Participant programme and site fees whilst at the Event. The Event Fee does not include travel to and/or from the Event, the provision of food, personal or Participant or Group equipment, fuel for catering or catering equipment.

5.2 For Staff Volunteers, the Staff Fee covers the access to the Jamboree for the duration of your role. It includes all site fees whilst at the Event. Staff Volunteers will agree their start and end dates with their line manager. The Staff Fee is payable irrespective of the duration of your stay. The Staff Fee does not include travel to and/or from the event, or the provision of personal equipment.

5.3 The Organisers reserve the right to alter or vary the programme due to events or circumstances beyond its control without being obliged to refund monies. This can include changes to publicised activities.

6. Staff and Contingent Group Obligations

6.1 The Contingent Leader must:

- a) Agree to be the responsible person for all Participants under the age of 18 in their Contingent Group
- b) Be responsible for ensuring the welfare, health, and safety of everyone in their Contingent Group

6.2 The relevant Scouting or Girlguiding residential ratios for each Contingent Group must be adhered to and the Organisers advise each Contingent Group to have a minimum of three Leaders. Groups with 12 participants or more, should have a maximum of one leader to four participants.

6.3 Failure by Contingent Group Leaders or Participants, or Staff Volunteers to abide by the rules of The Scout Association or Girlguiding, or the Event-specific rules will be dealt with by the Organisers under the rules of the Scout Association or Girlguiding. This could include Contingent Groups or individuals not being allowed on site or being removed from the site with no refund.

6.4 Further event-specific rules/policies, as published on www.norjam.co.uk, will also apply for the safety, wellbeing and efficient functioning of the Event at the discretion of the Organisers.

General Terms and Conditions

7. Cancellation and Refund Policy

7.1 All deposits are non-refundable.

7.2 Bookings are not refundable after the end of the Cancellation Period and all further instalments will remain due and payable.

7.3 Contingent Groups may exchange one Participant for another, provided their overall numbers are unaffected.

Terms and Conditions continued

Cancellation and Refund Policy - continued

7.4 Please be assured that the Organisers will remain vigilant to global changes in relation to the Covid-19 pandemic (and other matters) and will make timely decisions with the best interests of all parties at their heart.

7.5 If the Organisers need to cancel the Event due to circumstances beyond their control, money will be refunded to the extent that it has not already been spent or committed to be spent. This is likely to mean that, in some circumstances, no Event Fees or Staff Fees can be refunded. Such circumstances may include but are not limited to an outbreak of a public health concern.

8. Liability

8.1 Contingent Leaders are responsible for ensuring all members of their Contingent Group have:

- a) adequate travel and other insurance for attending the Event; and
- b) all necessary passport, visa and other immigration requirements.

8.2 The Organisers are responsible for foreseeable loss and damage caused by them if they fail to comply with these Terms and Conditions or fail to exercise reasonable care and skill.

8.3 The Organisers are not responsible to any Contingent Groups or Staff Volunteers for any loss and/or damage caused by your failure to comply with these Terms and Conditions and any rules/policies mentioned in condition 6, or any loss and/or damage that was not foreseeable.

8.4 The Organisers are not responsible for any damage, theft or loss caused to personal property brought into the Event.

8.5 References to liability in this condition (8) include every kind of liability arising under or in connection with these Terms and Conditions including liability in contract, tort (including negligence), misrepresentation, restitution or otherwise.

8.6 Nothing in this condition (8) shall limit any payment obligations set out in these Terms and Conditions.

8.7 Nothing in the Terms and Conditions limits any liability which cannot legally be limited, including liability for:

- a) Death or personal injury caused by negligence.
- b) Fraud or fraudulent misrepresentation.
- c) Breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982.

9. Waiver

9.1 In making a booking all Contingent Groups accept that:

- a) the activities provided at the Event may require a reasonable level of fitness and ability, and that participation in these activities entails risk which could result in physical or emotional injury, or damage to property or to third parties.
- b) participation is voluntary and any risks existing in the activities offered, responsibility will be assumed by the Contingent Group.
- c) they must comply with all the safety rules and advice received prior to any activities.

Terms and Conditions *continued*

10. Data Protection

10.1 The Organisers will only use your personal data for administrative purposes which include the following:

- a) to register you as a Participant, Contingent Leader or Staff Volunteer.
- b) to manage your relationship with us.
- c) to improve The Event website, services and marketing.

10.2 Full details of how photography, videos, and audio at the Event will be used are listed on the registration form.

10.3 The Contingent Leader of each Contingent Group entering data on the behalf of others must confirm they have obtained their consent or their parental consent for us to hold their data.

10.4 If you do not consent to having your photo taken, being filmed, or being recorded at the Event, then it is your own responsibility to avoid this. Additionally, if a Participant does not consent, it is the responsibility of the Contingent Leader to ensure they are not photographed, filmed, or recorded.

10.5 Data held will not be disclosed to anyone outside of the Scout Association or Girlguiding, or any other companies with which Norjam International Jamboree 2025 has arranged services for your benefit.

10.6 Under certain circumstances, you have rights under data protection laws in relation to your personal data including the right to receive a copy of the personal data the Organisers hold about you and the right to make a complaint at any time to the Information Commissioner's Office, the UK regulator for data protection issues (www.ico.org.uk).

10.7 If you are looking for more information on how The Organisers process your personal data including on data security, data retention and lawful processing bases, please access the Event website ***Privacy Policy***.

11. Miscellaneous

11.1 These Terms and Conditions constitute the entire agreement between the parties and supersede and extinguish all previous agreements, promises, assurances, warranties, representations, and understandings between them, whether written or oral, relating to the subject matter.

11.2 Each party acknowledges that in agreeing to these Terms and Conditions it does not rely on and shall have no remedies in respect of any statement, representation, assurance, or warranty (whether made innocently or negligently) that is not set out in the Terms and Conditions. Each party agrees that it shall have no claim for innocent or negligent misrepresentation based on any statement in the Terms and Conditions.

11.3 These Terms and Conditions, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of England and Wales.

Terms and Conditions continued

11. Miscellaneous - continued

11.4 Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with these Terms and Conditions or its subject matter or formation.

12. Changes to these Terms and Conditions

If it is necessary to vary or update these Terms and Conditions, the Organisers will publish the updated version to the Jamboree website indicating the date of the change.

Version 1 - issued August 2023.

Any changes are listed below:

No current changes.